

WITHDRAWAL CHECKLIST

Using computer

Q: I applied for a withdrawal, which has been cancelled and the funds have been transferred back to the trading account? Why?

A: There are several reasons why your withdrawal application has been canceled:

- The money laundering policy has been violated;
- A withdrawal has been requested through an electronic payment system which differs from the payment system that has been used to top up;
- The purse you used to top up this trading account differs from the purse to which you are going to withdraw money;
- Other reason. To find out the reason you shall contact the Financial Department using the most convenient way for you.

Q: Withdrawal requests processing?

A: Withdrawal requests are processed manually by the Financial Department during its working hours. According to the Client Agreement, the transfer is performed on a first-come-first-served basis within 1 working day from the date of request. Kindly pay attention to the fact that if you use bank wire transfer, it can take up to 5 working days to process your transaction, depending on operation speed of the sender's and beneficiary's banks.

Q: How can I withdraw money from the trading account?

A: You can withdraw money from the trading account via your Client Profile in the "Finance" section, using the same payment systems that have been used to top up the account. Please take note of the Company's AML Policy (the funds can be transferred to the same purse and in the same currency which has been used for making a deposit), and the level of verification required for different types of withdrawals.

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Things to Remember before processing your withdrawal:

1. Funds may be withdrawn from the same account and by the same method the funds was deposited.
2. The recipient name must exactly match the name of the customer in our records.
3. If you use Bankcard, Cardholder name should be physically present on the card and must exactly match the name of the customer in our records.
4. Please complete the profile account verification.
5. Pay attention and review all the recipient bank details including Name, Bank and bank account number. LiteForex will transfer to the bank account you provided and will not be liable if the client entered a wrong detail such as wrong bank, misspelled name or wrong account number.

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Example Scenario: One method

Deposit

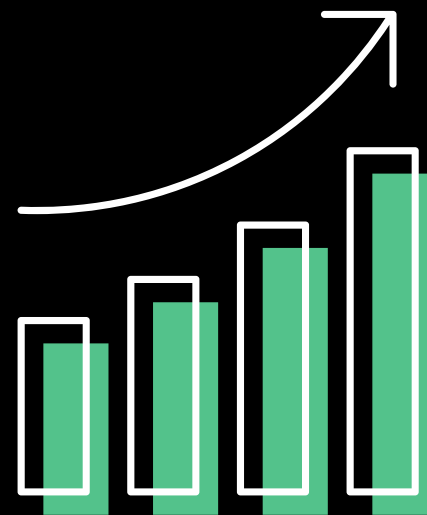


Bank Card xxxx234
\$100

Balance : \$100
Credits : 0
Equity : \$100



Trade



Closed Profit / Loss
+ \$100

Balance : \$200
Credits : 0
Equity : \$200



Withdraw



Bank Card xxxx234
≤ \$200

You can withdraw profits or
available funds using
the same Bank Card

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Example Scenario: One method with Bonus

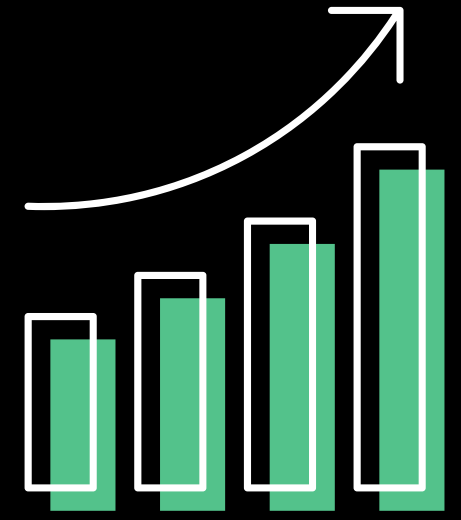
Deposit



Bank Card xxxx234
\$100 + 30% Bonus

Balance : \$100
Credits : \$ 30
Equity : \$130

Trade



Closed Profit / Loss
+ \$100

Balance : \$200
Credits : \$ 30
Equity : \$230

Withdraw



Bank Card xxxx234
≤ \$230

You can withdraw profits or available funds using the same Bank Card
**Bonus can't be withdrawn*

WITHDRAWAL CHECKLIST

Example Scenario: Two methods (in proportion)

Method 1

Deposit

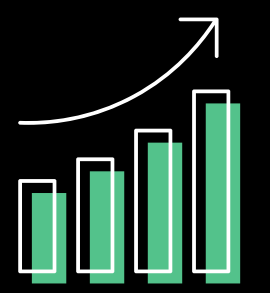


Bank Transfer (Instant) \$100

Balance : \$100
Credits : \$ 0
Equity : \$100



Trade



Closed Profit / Loss + \$100

Balance : \$200
Credits : \$ 0
Equity : \$300



Withdraw



Bank Transfer (Instant)

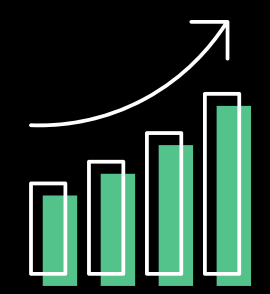
1. Withdraw initial deposit \$100 method 1
2. Withdraw initial deposit \$200 method 2
3. Withdraw remaining funds either method 1 or 2

Method 2



Local Deposit LiteForex Philippines

Balance : \$200
Credits : \$ 0
Equity : \$100



Closed Profit / Loss + \$100

Balance : \$300
Credits : \$ 0
Equity : \$200



Local Deposit LiteForex Philippines

1. Withdraw initial deposit \$100 method 1
2. Withdraw initial deposit \$200 method 2
3. Withdraw remaining funds either method 1 or 2